

## Our WLR3 platform is totally flexible, user-friendly and a single interface for line ordering and fault management



### What is TMS WLR3?

WLR3 was introduced to enable Telecoms and IT Re-sellers to compete more effectively and provide an equivalent service to their customers. The protocol significantly improves the speed, accuracy and ease of placing orders for access products from BT Openreach. Channel Partners are given full control of the ordering process, including the ability to log faults and obtain order status in real-time.

TMS have been a WLR3 provider since its launch and were the first to go live on the WLR3 platform in 2007. Our WLR3 platform is recognised by the industry as 'market-leading' and our dedicated staff are experts for managing the whole process from end-to-end.

Access to the WLR3 system is provided via our own highly secure, password-protected web-based platform, 'CLick'. You can utilise the Click portal 24/7 from any device connected to the internet. Each user is set-up with their requirements and job role in mind, for example an engineer at site can perform a line test.

### Why use TMS WLR3?

In our opinion WLR3 can only enhance your customers' and your own experience of Wholesale Line Rental. You can use the solution in whichever way best suits your company requirements.

You may choose to leave the order, fault-placing and management with TMS. Alternatively, you may just want us to manage the faults, whilst you place and manage all of your own orders. Our WLR3 solution is flexible to meet your needs.

You can even choose to use our platform to place WLR3 orders on your own existing Openreach Account, so you retain the direct relationship you have with BT Openreach.

Our platform is totally flexible, user-friendly and a single interface for all line ordering and fault-management.

### Key Benefits

- Obtaining line installation details
- Rapid start of stopped line
- Number selection
- Better expectation of lead times via the address key system
- Access to engineer notes and appointment books
- Fault and Order management in one portal
- Smooth transfer of existing WLR3 services between CPs
- One portal management of number transfer to fixed line services

