tms billing

tms

Enabling the Channel to Focus

A unique billing system with unlimited capabilities, integrated products including WLR3, Mobile, Voice & Data connectivity all from our single portal TMS CLIck

The perfect billing solution

TMS Billing offers a complete and unique e-billing solution with extensive functionality and capability. It has full identity branding, multiple portal security, full provisioning facility and management reporting. Set-up is easy via our Implementation team who assist Channel Partners directly and provide comprehensive training ensuring the on-boarding process is quick and efficient.

Partners are able to produce invoices in their own brand, logo and style. You have the ability to raise invoices daily, weekly and monthly. From manual input or automatic data feeds, you are able to authorise Direct Debit collections, raise commission statements and margin reports for your dealers or agents.

We provide Partners with web based training on our products and have current short training videos for all types of transactions online. Partners can manage this in-house or opt for the assisted administration packages from TMS.

Our mantra is "Enabling the Channel to Focus". This means you are able to put your trust in us to manage production of your invoices, order your products and assist in their delivery. We also make sure your cash is safe, secure and collected promptly. We have been offering this service to the Channel since 2001 and have some wonderful endorsements and testimonials to support this. We are 100% committed to high levels of service, delivery and accuracy to the channel community.

CLIck and i-Bill

We provide a web-based interface called **CLIck** which is where you add, edit and maintain your customer database. You can view all your customer information, current and historical, order products and raise invoices for any product on any given day.

In parallel to CLIck we provide an interface called **i-bill** a white-labelled end-user interface for your customers' web billing. This keeps your customers fully informed of their site inventory and detailed invoices.

CLIck Home Screen

i-bill Home Screen

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Features of CLIck and i-Bill

You are able to add or amend details on customers' accounts, create instant invoices and add recurring monthly charges. You can change tariffs, addresses and Direct Debit details, move or remove numbers and also change customers' account settings.

TMS can offer CPS from all major carriers, we offer competitive rates and have an auto provisioning engine which means you only have to add your CLI into one portal – CLIck – it is then added to the billing platform and sent to the carrier on your behalf.

We collect CDRs for you twice daily and they are priced and loaded onto your CLIck by 3pm the same day. This enables you to monitor your traffic and recognise any BT leakage or unusual call volumes.

TMS were the first non-BT reseller to go live with WLR3. Our Partners benefit from access to engineering notes, live installation details and real time engineer appointing. Our interface is accessible via CLIck.

Your customer has access to i-bill at anytime. CDR data is uploaded daily, giving your customer fast access to their up-to date billing information. All this data is held on a secure web server within TMS and is accessible 24 hours a day. i-Bill will give copy invoices, itemisation, graphical information, bar-charts, top ten analysis and the ability to download raw data to csv. All information supplied is white labelled.

TMS alerts show irregular call traffic and simultaneously send emails or SMS to the customer and the Partner during the billing process to advise on expensive or unusual call traffic activity. This provides the best opportunity to control any potential problems or any financial exposure.

CDRs are downloaded 365 days a year, daily or twice daily dependent on the carrier. TMS rate these at your cost price and upload them onto CLIck . We simultaneously rate them at your customer rates and load them onto the customers i-bill account. Through the frequent collection of CDRs, TMS minimises the month-end impact on the Partner and manages any missing CLIs allowing daily detection of pricing or routing anomalies.

Your logo and colour scheme are added to i-bill and your customer accesses via your website.

Key benefits of TMS Billing

- Fully automated processes

- Bill anything, anytime

- Daily CDR Loading

- Direct Debit Collection

- BT leakage alerts

- White labelling

- Full training and support

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